

# Why Choose our **EMA** over other providers?

1. All our prices are very competitive-just compare the connection fee
2. No fixed term contracts
3. Lifetime Replacement / Maintenance Warranty, at no cost
4. Prompt and efficient installation
5. Supported by the RSL, a trusted community welfare organisation
6. A trained response operator is guaranteed to answer your call 24/7
7. Our response operators are highly skilled in emergency response procedures
8. Strong ethical values and community focus
9. All service and products are compliant to Australian Standards
10. Easy press adapter is available for arthritis sufferers
11. Special devices are available for those with no or limited mobility or epilepsy
12. Fall detector is also available

## COSTINGS

Connection fee \$65.00  
(Price may vary depending on type of phone)

Monitoring \$35.00  
(per month)

Key Safe \$60.00

As at 1<sup>st</sup> April 2016

The Tunstall unit is both easy to use and easy to keep clean.

One press of your pendant activates the unit

The red light will flash after the button has been pressed, letting you know that help is on the way.

The emergency pendant is polar white. The high gloss finish and red alarm button make it easy to see. It's waterproof, so you can even wear it in the shower.



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# EMERGENCY MEDICAL ALARM

## PH:1300 73 24 23



A volunteer service provided by Kedron-Wavell Sub Branch RSL Inc. a non profit organisation benefiting the whole community. PO Box 2036, Chermside Centre, 4032



Helping to provide independent living and peace of mind

For many people the telephone is their only means of contact with friends, relatives or neighbours. But in a crisis it's often difficult to locate and dial the number that will bring help. Perhaps the phone is in another room, or it's hard to decide in an emergency just who to call.

The Service is here to provide help just when you need it, at any time of the day or night. The service is of proven benefit to older people and those with a disability. If you live alone, away from family or close friends, are a victim of domestic violence or live in an area with a high crime rate, then we can help you.

**MAKING A DIFFERENCE TO PEOPLE'S LIVES  
RESPONSE  
ALWAYS THERE FOR YOU**

**Q : How does it work ?**

**A :** Help can be summoned with a single press of the alarm button. This automatically dials the monitoring centre and you may be able to speak to them from wherever you are in your home.

An emergency pendant that you wear is provided with the unit. Pressing the pendant button activates a call for help, just as though you'd pressed the red "help" button on the Emergency Medical Alarm.

Because of the unit's sensitive microphone and powerful loudspeaker you may be able to speak to the monitoring centre from wherever you are in the home.

As soon as they know what sort of help you need they respond as quickly as possible. Whether it's Police, Ambulance, Fire Brigade, Doctor, a Neighbour or just a friendly voice when you're feeling low.

**Q : I can't reach the phone to answer it very quickly. What can I do ?**

**A :** It's easy! When the phone rings, press the red button on your pendant and you may be able to talk to the caller from where you are.

If you are able to reach the phone during your conversation, you can lift the handset of the telephone and continue to talk as you normally would.

**Q : I live with my husband who is disabled. Can he have a pendant too ?**

**A :** Yes, two emergency pendants can be used with each unit. Each one is separately coded so that it is detected which one of you has raised the alarm.

**Key Safe**



Stores your spare house keys for access by emergency services, it opens using a numeric combination.

**Q : I'm afraid that I am inclined to panic. What happens if I press the button and realize there's no need to have done so?**

**A :** Don't be afraid or embarrassed. There is a cancel button on the unit which you can use but the monitoring centre won't be annoyed at all if you don't - they will respond to check that you're safe and well.

**Q : Are the units and pendants reliable ?**

**A :** Absolutely. They are made by a world leading manufacturer of this type of equipment. In most cases, the centre will know if there is a problem with your unit before you do and take any necessary action.

**Q : I really think I need your service. How do I contact you ?**

**A :** You will find our telephone number on the front of this brochure. Just give us a call, or ask a friend or relative to do so, and we will tell you more about our service, with no obligation to you whatsoever.

